

## **Responsible Gaming Pledge**

As a proud member of FIFS, I hereby commit to:

## Principles of Responsible Play

- 1. <u>Self-exclusion</u>: providing a voluntary self-exclusion program which is accessible and available at all times to the users.
- 2. <u>User defined Limits</u>: allowing users to set deposit & loss limits for themselves.
- Periodic Warning Messages: sending periodic warning messages to users upon reaching limits either set by the user or default set by the platform with an option for time out upon reaching such limits.
- 4. **Grievance redressal:** instituting a robust and time-bound user-grievance redressal mechanism to provide users with timely support against any issue with the platform. Further, I will adhere to the rules and orders of the Ombudsman established by FIFS in a timely manner.
- Responsible advertising: adhering, in letter and spirit, to the advertising guidelines issued by the Advertising Standards Council of India and as stipulated under the Consumer Protection Act 2019 (Central Consumer Protection Authority (CCPA) notification on Guidelines for Prevention of Misleading Advertisements and Endorsements for Misleading Advertisements, 2022).
- 6. <u>Age-gating:</u> Ensuring that underage individuals are protected and that websites/apps clearly display 18 or 18+ only signs as well as provide clear messaging regarding underage play and the steps undertaken to check age to prevent children from having access to pay to play formats of fantasy sports on the platform.

## 7. Disclosures:

a. prominently publishing information pertaining to rules of the contests, such as scoring, tabulation, winner declaration and distribution of winnings on the website and application.



- b. informing users of all rules and restrictions regarding deposits and withdrawals and access to funds in connection with deposits and withdrawals.
- c. providing clear representation of users' funds and account balance and ensuring the same is available at all times.

## 8. **Gameplay integrity:**

- a. Ensuring that the company is not directly or indirectly (through automated tools or otherwise) engaged in any contest with actual users, except for testing purposes.
- b. Implementing best efforts to ensure that there is no form of collusion and cheating on the platform.
- 9. Embrace Accountability through Compliance: willingly submitting to regular audits and assessments to ensure compliance with responsible gaming standards, demonstrating our unwavering commitment to transparency and continuous improvement.
- 10. Compliance with Indian Laws: Ensuring that the company maintains full compliance with all applicable laws of India

Together, we can create a sustainable, trustworthy, and responsible fantasy sports ecosystem for all.

| Date  | Signature                   |
|-------|-----------------------------|
|       |                             |
| Place | Name of Founder/ Co Founder |